



SAP BI Service Offerings

Building Competitive Winning Strategies around Analytics

Ecelence is a premier service provider in helping clients to maximize their strategic value of their SAP BI investment. We combine leading analytic productivity solutions, industry, functional and organization skills and assets with well-established expertise in all aspects of SAP technologies to help clients develop the business intelligence capability needed to become high-performance businesses.

How can Ecelence Help You to Achieve Analytic Competitiveness?

Ecelence's approach to SAP-based business intelligence provides a holistic perspective of the business behind the data as well as a comprehensive approach to achieving success.

Being some of the world very successful SAP BI specialists, our SAP team has strong track records and depth of expertise. They have worked across a wide range of implementations and their skill set has expanded with the applications – from the first SAP BW systems in the 90s to the latest Netweaver 2004s BI, BPS solutions.

Ecelence's professionals are equipped with proven tools, methodologies, templates, and accelerators, and are supported by a global SAP BI Center of Excellence and Netweaver Solution Center. These are industry specific solutions based on ECC and Netweaver platforms. These solutions reduce time-to-market with pre-loaded, pre-configured scenarios that ensure business outcomes.

Together with RM Institute, a leading analytic process optimization company, we provide analytic strategy consulting services to help clients to take SAP BI technology to next level of understanding, analyzing and guiding business performance. Our APMS (Analytics Process Management System) solutions reduce analytic operation cost and increase ROI.

Ecelence's deep SAP experience, ex-Big 4 management team, and Platinum-level SAP consultants help you deliver your projects on time and on budget. Our portfolio of SAP Consulting Services transforms your business problems into opportunities and solutions using SAP best practices. Our clients have realized the promise of the Ecelence Advantage:

- Focus on business value creation
- Deploy best-in-class solution
- Deep industry experience
- Rapid time to value
- Reduce cost

SAP BI Services

BI Implementation Service

Ecelence has its roots on implementing SAP BI products. Ecelence compliments SAP ASAP methodology to address all aspects of a successful SAP BI, BPS implementation. Ecelence provides:

Data Strategy and Management: Data model, extract, transform and load design, configuration and testing; metadata management formulation; and practical approaches for data governance and stewardship help to create a business intelligence function capable of capturing and managing the appropriate data.

End-User Access Design: Static and online analytics processing reporting; ad hoc reporting; dashboard and balanced scorecard development, BI and Portal integration; and third-party tool evaluation and selection expertise help end-users access and use the captured information.

Project Management: Work planning, release planning, resource loading, milestone tracking, issue tracking and resolution, scope management and governance model administration contribute to on-time and on-budget delivery of the new business intelligence capability.

BI Development Service

Ecelence has a well-defined and mature application development process which comprises the complete SDLC from business case analysis to warranty support of the application. This process supports a distributed delivery environment wherein work responsibilities can be effectively divided between the global delivery teams. Ecelence provides capabilities on SAP BI technical development effort:

- ECC and BI RICEFW development
- Netweaver Portal, XI development
- SOA, EAI, ETL integration

BI Upgrade Service

Ecelence has developed robust upgrade methodology and accelerator tool to confidently approach a BI upgrade project. Our process uses a step-by-step approach to avoid missing critical steps in an upgrade project and to prevent duplicate effort. It estimates time, cost and resource requirements early in the project eliminating any guess work in the planning stage. With a pool of subject matter experts with in-depth knowledge and expertise in BI, Ecelence can help our clients reap maximum return on investment in an upgrade project.

BI Basis Service

Ecelence provides services for configuration and day-to-day administration of your SAP servers. The service includes:

Full cycle implementation: Ecelence conducts feasibility study for business process driven architecture/landscape. The implementation analysis and planning with established procedures and standard definitions helps in a solid initial configuration of the systems. We undertake the complete basis support during implementation on change management, security, cutover management, and post production support.

Maintenance, support and performance tuning: Day-to-day continuous support to the business is undertaken with the help of 24x7 support teams, with the goal being to reduce issues and improve performance of the system. Backed by help desk management tools, efficient service backup and SLAs, we offer high value to our customers in managing their global support. Our onsite-offshore workforce combination provides a low cost model for this critical activity.

About Ecelence

Ecelence is a service provider of SAP system integration. Throughout the world we partner with our customer to consult, design, build, operate and support business solutions. From strategic consulting to application and infrastructure solutions and services, Ecelence strives to deliver high business values to our customers.

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