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Deliveries High Business Values

SAP Service Offerings

Consulting, Implementation and Value Added Solutions

Ecelence is a premier service provider in helping clients to maximize their strategic value of their SAP technology investment. Specialized in SAP solutions of ERP, SCM, CRM, BI, Netweaver, and Integration, Ecelence have been a trusted partner and advisor to many leading, globally recognized companies.

How can the Ecelence SAP team help you achieve high business values?

Ecelence's SAP practice helps companies streamline operations by leveraging a global workforce to reduce cost. It also helps them have a single view of their global operation through rapid global SAP rollout services and data harmonization solutions. This helps customers operate their global talent pool through shared services organizations and reduced SG&A expenses.

Being some of the world very successful SAP specialists, our SAP consulting team has strong track records and depth of expertise. They have worked across a wide range of implementations and their skill set has expanded with the applications – from the first SAP R/3 systems in the 1990s to the latest mySAP Business Suite of solutions.

Ecelence's professionals are equipped with proven tools, methodologies, templates, and accelerators, and are supported by a global SAP Center of

Excellence and Netweaver Solution Center. There are industry specific solutions based on ECC and Netweaver platforms. These solutions reduce time-to-market with pre-loaded, pre-configured scenarios that ensure business outcomes.

Ecelence's deep SAP experience, ex-Big 4 management team, and Platinum-level SAP consultants help you deliver your projects on time and on budget. Our portfolio of SAP Consulting Services transforms your business problems into opportunities and solutions using SAP best practices. Our clients have realized the promise of the Ecelence Advantage:

- Focus on business value creation
- Deploy best-in-class solution
- Deep industry experience
- Rapid time to value
- Reduce cost

SAP Services

Implementation Service

Ecelence has its roots on implementing SAP suite of products. The practice has competencies across ECC, BI, SCM, CRM, Netweaver, industry solutions, among others. Ecelence compliments SAP ASAP methodology to address all aspects of a successful SAP implementation. Ecelence provides:

Domain expertise: Ecelence brings in seasoned SAP product experts to your project. Our consulting team consists of former SAP Platinum consultants, solution architects, and consultants from various leading consulting firms with average 5 years of SAP implementation experience.

Management of end-to-end implementation: We manage end-to-end implementation programs for SAP solutions. Ecelence manages programs with a complete sense of ownership and establishes clear plans, project guidelines, execution approach, implementation roadmaps and resource management for the program.

Offering custom developed tools and accelerators: Our SAP Centers of Excellence undertake competency development and knowledge management activities. Tools like SAP integration test tool kit, SAP upgrade tool, and other ready to use configuration templates accelerate solution deployment with improved results.

Application Development Service

Ecelence has a well-defined and mature application development process which comprises the complete SDLC from business case analysis to warranty support of the application. This process supports a distributed delivery environment wherein work responsibilities can be effectively divided between the delivery teams spread across the globe. Ecelence provides capabilities on SAP technical development effort:

- RICEFW development
- Netweaver Portal, XI development

- SOA, EAI and B2B integration

Upgrade Service

Ecelence has developed robust upgrade methodology and accelerator tool to confidently approach an upgrade project. Our process uses a step-by-step approach to avoid missing critical steps in an upgrade project and to prevent duplicate effort. It estimates time, cost and resource requirements early in the project eliminating any guess work in the planning stage. With a pool of subject matter experts with in-depth knowledge and expertise in mySAP ERP, Ecelence can help its customers reap maximum return on investment in an upgrade project.

Basis Service

Ecelence provides services for configuration and day-to-day administration of your SAP servers. The service includes:

Full cycle implementation: Ecelence conducts feasibility study for business process driven architecture/landscape. The implementation analysis and planning with established procedures and standard definitions helps in a solid initial configuration of the systems. We undertake the complete basis support during implementation on change management, security, cutover management, and post production support.

Maintenance, support and performance tuning: Day-to-day continuous support to the business is undertaken with the help of 24x7 support teams, with the goal being to reduce issues and improve performance of the system. Backed by help desk management tools, efficient service backup and SLAs, we offer high value to our customers in managing their global support. Our onsite-offshore workforce combination provides a low cost model for this critical activity.

About Ecelence

Ecelence is a service provider of SAP system integration. Throughout the world we partner with our customer to consult, design, build, operate and support business solutions. From strategic consulting to application and infrastructure solutions and services, Ecelence strives to deliver high business values to our customers.

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